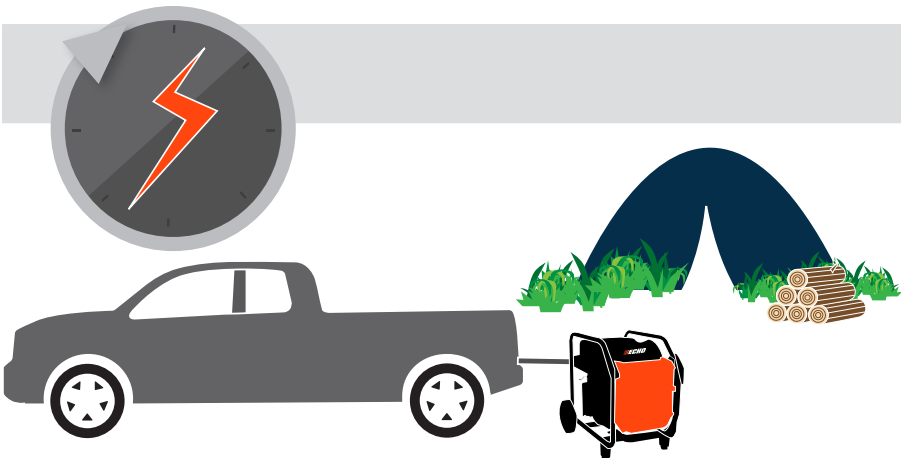
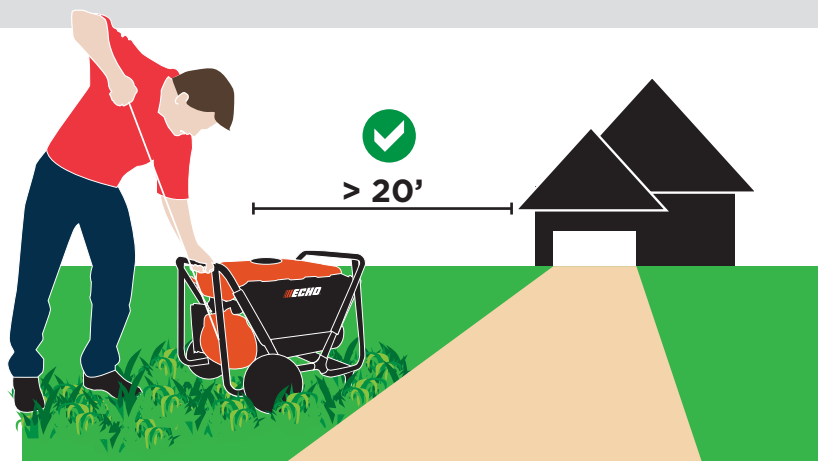


# GENERATOR FAQs

Consumer Support interview with  
Jason Wilk, Product Manager

## 1 WHAT'S THE #1 MOST IMPORTANT THING FOR A NEW GENERATOR OWNER TO KNOW?

Only run a generator in an open, well-ventilated area. Never run a generator inside a garage, even if the garage door is left open, never on a porch, deck, patio, and of course never inside a home like a basement. Keep generators a minimum of 20 feet away from windows, doors and vents.



## 2 WHAT SIZE OR WATTAGE OF A GENERATOR DO I NEED?

It is important to understand how much power you need before you actually need it. Portable generators range in power from 800 watts to over 10,000 watts. It is important to know what items you want or need to power in the event of an emergency or natural disaster. ECHO has a generator to cover just about every power need, price point, and feature to fit the user's needs.

## 3 WHAT ARE YOUR RECOMMENDATIONS FOR FUEL?

All ECHO generators require a good quality fuel, ideally a minimum 89 octane rating or higher. Since generators often sit for extended periods of time, it is highly recommended to treat the fuel with a quality stabilizer, such as Red Armor® Fuel Treatment. Only store fuel in an approved air tight container, and be sure to keep all fuel can spouts and vents closed during storage. Also, when the time comes to re-fuel, be mindful to make sure the generator has had plenty of time to cool down.



## 4 WHAT KIND OF MAINTENANCE DO GENERATORS REQUIRE?

Any engine-powered piece of equipment requires maintenance. Common maintenance items are the air filter, spark plug, fresh fuel and regular oil changes. If you maintain these key items, you will likely be worry-free when power outages occur.

## 5 ANY OTHER TIPS?

Having power when others don't make units highly desirable. Portable generators are easy to move, so find a way to anchor the unit to deter theft, keeping in mind again a running unit should be kept a minimum of 20 feet away from windows, doors or vents.

